

# QUALITY POLICY



High quality is an absolute imperative for our company. We constantly strive to maintain and improve quality, and do not compromise in any way with our quality standards. Our decisions and actions are aligned with our Quality policy and LICEngineering are committed to:

- Consistently provide our customers with the highest possible level of quality and deliver on promise
- Being flexible, open-minded and solution-oriented
- Learn from our mistakes
- Constantly plan, measure, evaluate and improve our quality performance in close collaboration with our customers to secure optimal solutions
- Ensure our employees influence quality, through open dialogue with management. Information from the people who work “hands-on” is crucial for our quality performance
- Educate and motivate employees to maintain and improve our high quality standards
- Provide our employees with the necessary equipment/tools to solve any given task
- Hold our contractors, sub-contractors and business partners accountable to high quality standards

